



To maintain social distance guidelines, Suit Up Charlotte has instituted Contactless Suit Up appointments. Enjoy a Contactless Suit Up Charlotte experience:

- Upon receipt of requested appointments, we will provide a tape measure with instructions on how your measurements are to be taken
- Contactless appointments must be referred from one of SUC community partners at least one week in advance
- We welcome cell phone pictures to guide in the attire selection process. Share favorite colors, and preference to ties (bow ties or not)
- Email details to touchless@suitupcharlotte.org
- Men will receive carefully selected ready-to-wear business attire and accessories, to enjoy a fitting in their private space
- Appointments for pick up can now be scheduled online <https://www.signupgenius.com/go/60b0d45afae2ca2fa7-suit>
- Suits and additional items not scheduled for pick up will be boxed and delivered as we promote contactless guidelines

**SUIT UP CHARLOTTE IS OFFERING EXCLUSIVE
NEW SERVICES UPON REQUEST FROM MEN TRANSITIONING**

- **Video Consultancy:** Experience a private video session with a dedicated advisor
- There will be one alteration per client if necessary, to assure the perfect fit
- By receiving your business attire directly to your vehicle, or
- A partnering agency representative can schedule a pickup for you
- Limited drop offs may occasionally be available as well as out of hour appointments depending on the specific need
- We do ask that at your "final fitting" a photo be taken and emailed to touchless@suitupcharlotte.org

SHIPPING

WHAT SHOULD I DO IF MY BOX HAS NOT BEEN DELIVERED YET?

- If your attire has not been delivered within the estimated period provided, we suggest that you:
 - check that the address you provided for the delivery is correct
 - ✓ For further assistance, contact us, we are happy to help

SHIPPING RESTRICTIONS

- During this time, we will not ship items to post office boxes. All items shipped must have a physical address.

CAN I CHOOSE A SPECIFIC DELIVERY DATE?

- No. It is not currently possible to choose a specific date and hour for delivery.

EXCHANGES

- During this contactless Suiting, there are no exchanges with Suit Up Charlotte. However, we can coordinate an exchange with the referring agency. We ask that you bless another with those items during their transformation process.
 - A new contactless Suit Up appointment can then be scheduled again

Questions about contactless suiting? Email us

touchless@suitupcharlotte.org

<https://www.suitupcharlotte.org>